

South Shore Bank

Soft Token Activation

Before logging into South Shore Bank Business Online Banking, visit the App store on your mobile device and search for RSA Authenticator (SecurID) and install the app.



Log into South Shore Bank Business Online Banking using your Company ID, User ID and Password.

A separate communication regarding your new Company ID and Temporary Password has been sent to you. User ID's have not changed unless you have been notified.

After you have entered your credentials, you will be brought to a page to set up your token, [Set Up Software Token Sign On.](#)

1. Select the appropriate Device OS
 - a. Android
 - b. Apple
2. Use your RSA App to scan the QR Code
3. System will request user to create an 8-digit pin that will be used with the token
4. Click continue
5. Enter your password
6. Click Sign In

Tokens will be required when approving payments, such as ACH or WIRE transactions. To process these payments successfully, you will be asked for a [Secure Token Passcode](#) which will consist of your PIN + the 8-digit code presented within the RSA App, creating a total of 16 characters.

We are available to answer your questions at any South Shore Bank location or with a member of our Business Online Banking Team at 781.682.3240; Monday–Friday, 8:00 AM–5:00 PM